# User Stories

Renters

1. As a customer I want to see reviews from people who rented the property before, so that I can have a better understanding of the property. Keep (should have)
2. ~~As a customer, I want to share the properties I’m interested in with my family/ mates via emails so that they can have a look at it too. Keep (could have)~~
3. As a customer, I want to save all my preferred (liked) houses in a wish list to access later so that I don’t lose good offers in limited time. Keep (should have)
4. As a customer I want to choose from different house types ~~and locality types~~ so that I can find houses best suiting my requirements. Keep (must have)
5. As an international student, I want to know the approximate distance to my university campus and also how is the public transport links around that area for my own expediency and easy travelling to my campus. Modify (into two stories) (could have)
6. ~~As a potential tenant and an interior designer, I want to view properties which are open to re-decoration so that I can personalize my home. Modify – combine with Q8 (could have)~~
7. As a potential customer and I have a big family of 8 children, I want to search for houses with a minimum of four bedrooms so that I minimise the time required to search for a property. Keep (Should have)
8. ~~As a potential tenant, I’m searching for a place for my grandmother and I. My grandmother has mobility and visual impairments. I want to know whether landlord will allow disabled tenants to make reasonable modifications to their living unit so that the person can comfortably and safely live in the unit. (eg. Installing a ramp to allow wheelchair access to a raised living room.) Modify – combine with 6 (should have)~~

As a potential Tenant, I want to know whether the landlord would allow for minor restructuring/renovation, so that I can make changes based on my preferences. Keep (should have)

1. As a [User], I want to [View the available listings for a suburb] so that [I can view what properties are available in the particular neighbourhoods I’m interested in] Keep (must have)
2. As a [User], I want to [View the available listings for a specific price range] so that [I can view what properties are available within my budget] Keep (Must have)
3. As a [User], I want to [View the available listings for different types of properties] so that [I can find the kind of property that is right for me] [Must have]
4. As a [User], I want to [View the available listings for properties that are either furnished or unfurnished] so that [I can determine if the listing is right for me] Keep (must have)
5. As a tenant, I want to see the day and time to view the property I’m interested in so that I can schedule my time. Keep (must have)
6. As a renter, I want to find a property that permit a pet so that I can bring my cat live with me. Keep (should have)
7. ~~As a renter, I want to rent a share apartment with only two bedrooms to share so that I can have more privacy with my friends. Keep (should have)~~
8. ~~As potential renter who wishes to search properties that have a large number of beds for the lowest price so I can set up a share house with my friends.~~
9. I am an expectant parent and I want to rent my property but I don’t want to use a phone due to my erratic schedule so I need my email address to be the primary contact method. Keep (must have)
10. ~~I am a student looking to rent a house with my friends, I shop around a lot so for this site to be worth my time I need to be able to search properties by price and bedroom number. (similar with 10, 7)~~
11. ~~I am an adult that is moving out, price is not really an issue for me but I have a dog so I’d want to be able to browse properties that are dog friendly only.~~

Property Owners

1. As the property owner, I want to ~~see people~~ the number of people who showed interest in my property (total view counts), so that I can change prices accordingly. Keep (Should have)
2. As a house owner, I want to see all my tenants profile with contact details and bond details, so that I can keep in contact. Keep (must have) \*Split in to 2 stories
3. As the property owner, I want to update property details time to time so that I can attract more customers who seek variant prices. Keep (must have)
4. ~~As an [Owner], I want to [Be able to edit and update the listing for my property] so that [The advertised listing is as accurate and up to date as possible]~~
5. As a property owner, I want to put some photos of my property taken by myself on the website so that some potential tenants can be attracted. Keep (Must have)
6. ~~As a property owner I wish to be able to display my contact information with the property information so that potential renters can contact me directly.~~ Contact agent.
7. As the owner, I want to set regular alerts for the employees if the rent is not paid on time, so that attention can be paid to problematic accounts. Keep (Should have)
8. I am a ~~physically disabled~~ owner, property owner and I want to be able to check on the status of my properties remotely. Keep (Must have)

David

1. As the owner, I want to see the performance of my employees, so that I can give them warnings, if they are falling behind on property management. Keep (Could have)
2. As the owner, I want to set different access levels for the employees so that confidentiality is built within the company. Keep (must have)
3. As [David], I want to [Be able to edit / delete property data] so that [I have complete control over the properties being listed under my management] Keep (must have)

Employees

1. As an employee, I want to see my daily appointments with the clients so that I can do homework in advance for inspection. Keep (Should have)
2. As an employee I want to see my weekly rosters so that I can plan myself accordingly without calling my boss each time to confirm shifts. Keep (could have)
3. ~~As a [Staff Member], I want to [Be able to view the properties I’m responsible for] so that [I can plan and work accordingly]~~ Duplicate
4. ~~As a staff, I want to know my clients’ requirements of the properties so that I can offer the best matched property to them.~~ Remove (wont’ have)
5. ~~I am an employee of the business and I need information to be clearly displayed as I access it regularly, particularly property location and open house times.~~
6. I am an employee, I want to be able provide my availability in order to enable property inspection from the website, so that tenants can schedule accordingly. Modified (Should have)